



Collingwood United Soccer Club

Refund Policy

This refund policy applies to all players involved with the CUSC.

The principal behind our refund policy is to allow a reasonable period of time following registration for parents/players to withdraw, while still safeguarding the long-term financial stability of the club.

The Collingwood United Soccer Club commits to program expenditures once registration numbers are determined. These expenses are not recoverable to the club when a member withdraws.

All refund requests must be made in writing via email or in person to the Collingwood United Soccer Club. All approved refund requests are subject to a \$40 administration fee except as noted. Refunds will only be issued to the adult/guardian named on the original registration form. All approved refund cheques will be mailed.

House League

Requests prior to March 31st – full refund*

Requests April 1 – May 1 – 75% refund*

Requests May 1 – June 1 – 50% refund*

Requests after June 1 – no refund

*\$40 Administration fee applies

Competitive

No refund once selected to a team

Development

No refund once the uniform kit has been ordered

Exceptions:

If for any reason CUSC cannot place a player on a team, a full refund will be issued. Administrative fee will be waived.

If for any reason CUSC changes and/or modifies the ongoing weekly times, dates or schedules after the start of the program – excluding locations, a full refund may be issued. Administrative fee will be waived.

A player cancelling registration on medical ground will qualify for a full refund (less admin fees) if injured prior to the program start and once we have received a Doctors certificate.

Players cancelling registration on medical grounds after the start of the program may qualify for a partial refund (less admin fee). It will be calculated on a “pro-rated” system. A

doctor’s certificate is required and the pro-rated refund will be based on the number of games played/remaining and subject to Board approval.